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Reference Services for Archives and Manuscripts (Monograph Published Simultaneously As the Reference Librarian , Vol 26, No 56)

Linda S Katz, Laura B Cohen

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Like their librarian colleagues, reference archivists mediate between the user and the source material. However, given the nature of archival materials and of their holding repositories, unique issues arise. While such matters as provenance and original order and access and security continue to be vital underpinnings of their work, a myriad of other issues comes into play as reference archivists attempt to balance the competing demands of donors, researchers, the public, and the press. From the creation and dissemination of finding aids for electronic resources to the implementation of marketing strategies to increase support and strengthen service, Reference Services for Archives and Manuscripts shows you how to thrive in the changing world of archival reference. Intended to foster an appreciation of the issues both within and beyond the field of archives, Reference Services for Archives and Manuscripts reveals that today's archivist is straddling the world of the traditional with the world of the new. The book establishes its value as it guides you through new concerns such as how to:

- take advantage of technological developments in appraisal, accession, and preservation
- address copyright, privacy, and funding issues for electronic resources
- mount archival cataloging records on local and wide-area databases
- create a publicly available site on the Internet
- improve in-house access tools, professional abilities, and the caliber of public service
- address security issues and respond to theftReference Services for Archives and Manuscripts also helps you by preparing you for changes in the relationship between archivist and researcher that will inevitably occur with further changes in technology. Other vital issues discussed are improved access for unserved and underserved groups, a revision in ethical codes, and the ability of archivists to become more customer-centered.

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