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Human Performance Improvement (Improving Human Performance)

William J. Rothwell, Carolyn K. Hohne, Stephen B. King

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Today's dynamic organizations must achieve positive results in record time - a challenge that requires managers to avoid problems before they arise and to solve these issues quickly. Human Performance Improvement (HPI) is a powerful tool that can be used to help build intellectual capital, establish and maintain a 'high-performance workplace, enhance profitability, and encourage productivity' - as well as increase return on equity and improved safety.

Written by a group of highly respected authors in the field, this book will show you how to:-

- discover and analyze performance gaps
- plan for future improvements in human performance
- design and develop cost-effective interventions to close performance gaps.

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